Datasheet

HP PageWide Pro 477dw Multifunction Printer



Ultimate value and speed—HP PageWide Pro delivers the lowest total cost of ownership and fastest speeds in its class. Get quick two-sided scanning, plus best-in-class security features and energy efficiency.















Professional color, breakthrough total cost

- Results you expect and lasting value—breakthrough total cost of ownership, the lowest in its class.²
- Print professional-quality color on a variety of papers—perfect for office use.
- Print more pages and replace cartridges less often, using Original HP PageWide high-yield cartridges.7
- Spend less time and budget on scheduled maintenance with streamlined HP PageWide Technology.⁸

The fastest MFP in its class¹

- Wait less, do more with unmatched speeds1—up to 55 ppm—and the fastest first-page printing in its class.5
- Get fast two-sided scanning directly to email and the cloud with this LDAP-enabled MFP.9
- Manage tasks from a 4.3-inch (10.9 cm) touchscreen. Print Microsoft® Word and PowerPoint® files from USB.º
- $\bullet \ \ \mathsf{Print} \ \mathsf{from} \ \mathsf{your} \ \mathsf{mobile} \ \mathsf{device} \ \mathsf{with} \ \mathsf{Wi-Fi} \ \mathsf{Direct}^{\texttt{0}} \ \mathsf{and} \ \mathsf{NFC} \ \mathsf{touch-to-print} \ \mathsf{technology-} \mathsf{mo} \ \mathsf{network} \ \mathsf{needed.}^{\texttt{10,11}} \ \mathsf{needed.}^{\texttt{10,11}}$

Proven technology. Superior energy efficiency.4

- Minimize downtime with HP PageWide Technology that delivers reliable performance businesses demand.
- Conserve with HP PageWide Technology—designed to use less energy than any MFP in its class.
- Get professional-quality color documents and the performance you expect with Original HP PageWide cartridges.

Best-in-class security³ and management features

- Help protect your investment and extend capabilities as your needs grow, with a portfolio of solutions. 12
- Help ensure the security of confidential information. Enter a PIN at the device to retrieve your print job.
- Regulate color use and reduce printing costs with HP Color Access Control.¹³
- Help keep your printer secure—from boot up to shutdown—with secure boot and secure code integrity validation.

Comparison based on manufacturers' published specifications of fastest available color mode of all color business printers \$300-\$800 USD and MFPs \$400-\$1000 USD as of November 2015, excluding other HP PageWide products, and products with 1% or lower market share using market share as reported by IDC as of Q3 2015. HP PageWide $speeds\ based\ on\ General\ Office\ mode\ and\ exclude\ first\ page.\ Learn\ more\ at\ \frac{hp.com/qo/printerspeeds}{2}\ Total\ cost\ of\ ownership\ comparison\ based\ on\ 90,000\ pages,$ manufacturers' published specifications for page yields and energy use, manufacturers' suggested retail prices for hardware and supplies, cost per page based on ISO yield with continuous printing in default mode with highest-available-capacity cartridges, long-life consumables of all color business printers \$300-\$800 USD and MFPs \$400-\$1,000 USD as of November 2015, excluding products with 1% or lower market share using market share as reported by IDC as of Q3 2015. Learn more at hp.com/go/pagewideclaims and hp.com/go/learnaboutsupplies. 3 Best-in-class security claim based on HP review of published embedded security features of competitive in-class Pro printers as of January 2016. Learn more at hp.com/qo/printersecurityclaims 4 Energy claim based on TEC data reported on energystar.gov. Data normalized to determine energy efficiency of majority of in-class business printers \$300-\$800 USD and MFPs \$400-\$1000 USD as of November 2015; market share as reported by IDC as of Q3 2015. Actual results may vary. Learn more at hp.com/go/pagewideclaims 5 Comparison based on manufacturers' published specifications of first page out from ready and sleep mode of all color business printers \$300-\$800 USD and MFPs \$400-\$1000 USD as of November 2015, excluding other HP PageWide products, and products with 1% or lower market share using market share as reported by IDC as of Q3 2015. Subject to device settings. Actual results may vary. Learn more at hp.com/qo/printerspeeds 6 Feature works with Microsoft® Word and PowerPoint® 2003 and later. Only Latin language fonts are supported. 7 HP 970X High Yield Original PageWide Cartridges are not included in printer purchase; purchase separately. Comparison based on ISO 24711 cartridge yields for HP 970 series High Yield Original PageWide Cartridges compared with HP 970 series Original PageWide Cartridges. High-yield cartridges are compatible only with HP PageWide Pro 400 and 500 series MFPs and printers. Learn more at hp.com/go/learnaboutsupplies 8 Less scheduled maintenance based on 150,000 pages printed, and published comparisons of majority of in-class color laser printers \$300-\$800 USD and MFPs \$400-\$1000 USD as of November 2015; market share as reported by IDC as of Q3 2015. Learn more at $\underline{hp.com/qo/pagewide claims}^9$ Requires an Internet connection to the printer. Services may require registration. App availability varies by country, language, and agreements. For details, see https://pronnected.com Mobile device needs to be connected directly to the signal of a Wi-Fi Direct® supported MFP or printer prior to printing. Depending on mobile device, an app or driver may also be required. Wi-Fi Direct is a registered trademark of Wi-Fi Alliance®. For details, see hp.com/qo/mobileprintinq. 11 Requires a compatible NFC-printing-enabled mobile device. For a list of compatible NFC-printing-enabled mobile devices $see \ \underline{hp.com/qo/nfcprinting} \ ^{12} \ Additional \ workflow \ solutions \ available \ through \ HP's \ software \ and \ third-party \ partner \ program. For \ solution \ details, \ visit \ \underline{hp.com/qo/qsc} \ 13 \ HP$ Color Access Control available only on HP PageWide Pro devices with a 4.3-inch touchscreen. Learn more at hp.com/qo/pagewidebusiness

HP PageWide Pro 477dw Multifunction Printer Specifications Table

Functions / Multitasking Supported	Print, copy, scan, fax/ Yes	Media Sizes Custom	Tray 1: 76 x 127 to 216 x 356 mm; Tray 2: 102 x 210 to 216 x 297 mm
Print Speed ^{5,6}	Professional Mode (black): Up to 40 ppm; Professional Mode (color): Up to 40 ppm; First Page Out Black: As fast as 6.5 ser; First Page Out Color: As fast as 7 ser; General Office Mode (black): Up to 55 ppm; General Office Mode (color): Up to 55 ppm; General Office Mode (color): Up to 55 ppm	Paper Handling	500-sheet input tray, 50-sheet multi-purpose tray; 300-sheet face-down output bin; Duplex Options Automatic (standard); Auto Document Feeder Capacity : Standard, 50 sheets; Envelope Feeder : No; Standard Paper Trays : 2; Input Capacities : Up to 500 sheets standard; Up to 37 envelopes transparencies; Up to 100 cards; Up to 225 sheets labels legal; Output Capacities : Up to 300 sheets standard; Up to 35 evelopes transparencies; Up to 100 cards; Up to 100 sheets labels; Up to 250 shee legal
Print Resolution	Black (best): Up to 1200 x 1200 optimized dpi from 600 x 600 input dpi (on Unspecified, Plain, HP Premium Presentation Matte, and HP Brochure Matte): Color (best): Up to 2400 x 1200 optimized dpi from 600 x 600 input dpi (on HP Advanced Photo Papers)		
Printer Drivers Included	Windows PCL 6 Discrete; Mac PS; Windows HP UPD (PCL 6, PS); Linux; UNIX; SAP	What's in the box	3320C HP PageWide Pro 477dw Multifunction Printer: HP 974A Setup Black PageWide Cartridge: (-3000 pages); HP 974A Setup Voyan PageWide Cartridge; HP 974A Setup Magenta PageWide Cartridge; HP 974A Setup Pellow PageWide Cartridge (GMY composite -1500 pages); power cord; phone cord; installation guide; CD-ROMs (for software, Windows and Mac printer drivers, and User's Guide).
Print Cartridges Number	4 (1 each black, cyan, magenta, yellow)		
Borderless Printing	No		
Standard Print languages	HP PCLXL (PCL6), native PDF, HP Postscript Level 3 emulation	Replacement Cartridges Product Dimensions	LOR96AL - HP 974A Black Original PageWide Cartridge (~3500 pages); LOR87AL - HP 974A Cyan Original PageWide Cartridge; LOR90AL - HP 974A Kyan Original PageWide Cartridge; LOR90AL - HP 974A Magenta Original PageWide Cartridge; LOR93AL - HP 974A High Yiel Black Original PageWide Cartridge; CLOR90AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS02AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Original PageWide Cartridge; LOS05AL - HP 974A High Yield Magenta Ori
Printer Smart Software Features	HP ePrint, HP Mobile Apps, Google Cloud Print v2, Apple AirPrint M, HP EasyColor, print preview, automatic two-sided printing, print multiple pages per sheet (2, 4, 6, 9, 16), collation, booklet printing, cover pages, tray selection, scaling, Portrait/Landscape orientation, High Quality Grayscale and Black ink Only, General Office/Professional/Presentation/Maximum dpi print modes, front USB port, copy/scan/fax, Control Panel Shortusts, He UPS DPI printing, HP cloor Access Control Optional: HP and		
Printer Management	third party extensibility solutions; wireless HP Web Jetadmin; Embedded Web Server; HP UPD Printer Administrator Resource Kit; HP Utility (Mac),		18.4 in
	HP JetAdvantage Security Manager	Product Weight I	22.15 kg; 48.83 lb
Scan Type / Technology	Flatbed, ADF/ Contact Image Sensor (CIS)	Warranty Features	One-year, on-site warranty, service and support; one-year technical phone support, chat, and e-mail
Scan Resolution	Hardware: Up to 1200 x 1200 dpi; Optical: Up to 1200 dpi	Control Panel	4.3" CGD (color graphics), IR touchscreen
Scan File Format	Scan File Type supported by Software: Bitmap (.bmp), JPEG (.jpg), PDF (.pdf), PNG (.png), Rich Text (.rtf),	Display Description	4.3" CGD (color graphics), IR touchscreen
	Searchable PDF (.pdf), Text (.txt), TIFF (.tif)	Software Included	Windows Installer and discrete PCL 6 driver; Mac Installer and PS driver; HP Participation Study; IRIS 00
Scan Input Modes	Front panel applications: Copy, Scan to E-mail with LDAP e-mail address lookup, Scan to Network Folder, Scan to USB, Scan to Sharepoint, Scan to Computer with SW. Client applications: EWS, HP Scan App, Compatible with HP Capture and Route	Compatible Operating Systems	Windows 10, Windows 8, Windows 7, Mac OS X v10.6, Mac OS X Lion, Mac OS X Mountain Lion, Linux (hplip.net)
Scan Size	ADF : 216 x 356 mm; 8.5 x 14 in Maximum; Flatbed : 216 x 356 mm; 8.5 x 14 in	Compatible Network Operating System	Windows 8, Windows 7, Windows 10, Mac OS X v10.6, Mac OS X Lion, Mac OS X Mountain Lion, Window 2003 Server (Standard Edition, Enterprise Edition, 32bit & 64-bit), Windows 2003 Server R2 (Standard Edition)
Scan Speed	Up to 25 ipm (mono & color)		Edition, Enterprise Edition, 32bit & 64-bit), Windows Small Business Server 2003 (32bit & 64-bit),
Scanner Advanced Features	Image adjustments; Output quality setting; Selectable scan resolution 75 to 1200 dpi; Job notification; Scan and save to destinations: network folder, Computer, Sharepoint, USB flash drive, e-mail; OCR		Windows 2008 Server (Standard Edition, Enterprise Edition, 32bit & 64-bit), Windows Small Business Server 2008 (64-bit), Windows 2008 Server RC Standard Edition, Enterprise Edition, 64-bit), Windows Small Business Server 2011, Windows Server 2012, Windows Cluster (Windows Server 2008 R2), Windows Cluster (Windows Server 2008 R2), Windows Terminal Services with Citrix Metariam XP with Feature Release 3, Windows Server 2003 Terminal Services with Citrix Presentation Server 4.0/4.5, Windows Server 2008 Terminal Services with Citrix Presentation Server 4.0/4.5, Windows Server 2008 Terminal Services Windows Server 2008 Terminal Services with Citrix XPAPPS 6.0, Windows Server 5.6, Wovell Print support only), Linux (For more information, see hp.com/go/sap/drivers), UNIX (For more information, see hp.com/go/sap/drivers), UNIX (For more information, see hp.com/go/sap/drivers).
Bit Depth / Grayscale levels	24-bit (color); 8-bit (gray)/ 256		
Digital Sending Standard Features	Scan-to E-mail with LDAP email address lookup; Scan-to Network Folder; Scan-to USB; Scan-to Sharepoint; Scan-to Computer with SW; Fax Archive-to Network Folder; Fax Archive to E-mail; Fax-to Computer; Enable/Disable Fax; Enabel/Disable color Fax, Color Access Control; Native Authorization Bauthenticatrion;		
Copy Speed ³	Black (ISO): Up to 40 cpm; Color (ISO): Up to 40 cpm; Black (Draft): Up to 55 cpm; Color (Draft): Up to 55 cpm	Minimum System Requirements	PC: Windows® 10, 8.1, 8, 7:32-bit or 64-bit, 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer. Windows Vista®: (32-bit only), 2 GB available hard dis space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer 8. Windows® XP SP3 or higher (32-bit only): any Intel® Pentium® II, Celeron® or 233 MHz compatible processor, 850 MB available hard disk space, CD-ROM/DVD drive or Internet Connection, USB port, Internet Explorer 8;
Copy Resolution	Black (text and graphics): Up to 600 dpi; Up to 600 dpi; Color (text and graphics): Up to 600 dpi		
Maximum Number Of Copies	Up to 99 copies		
Copier Resize	25 to 400%		MAC: Apple® OS X Yosemite, OS X Mavericks, OS X Mountain Lion; 1 GB HD; Internet required; USB
Copier Settings	ID Copy; Resize; Quality; Lighter/Darker; Two-sided copying; Tray Selection; Collate; Binding Marging;; Copy Preview with Crop and rezise; Enhancements; Enable/Disable copy; Enable/Disable copy color; Color Access Control; Native Authorization Sauthentication; Set as New Default.	Power ²	Power Supply Type: Internal (Built-in) Universal Power Supply; Power Requirements: Input voltage: 100 to 240 VAC (+/- 10%), 50/60 Hz (+/- 3 Hz); Power Consumption: 100 watts (Maximum), 70 watts average (Printing), 10 watts (Ready), 43 watts (Steep), 1.0 watt (Auto-Off), 0.2 watts (Manual-Off)
Fax Speed	Up to : 33.6 kbps	Acoustics	Acoustic Power Emissions: 6.9 B(A); Acoustic Pressure Emissions: 56 dB(A) (mono/color printing), 5
Fax Resolution	Black (best): 300 x 300 dpi; Color (best): 200 x 200 dpi; Black (standard): 203 x 98 dpi; Color (standard): 200 x 200 dpi		dB(A) (ADF mono copying), 54 dB(A) (ADF color copying), 45 dB(A) (ADF color scanning), 45 dB(A) (ADF mono scanning), Inaudible (idle)
Fax Smart Software Features	Digital Fax - Fax to Computer is available with Windows and Macintosh, visit	Operating Environment	Recommended Operating Temperature: 15 to 30°C; Storage Temperature Range: -40 to 60°C; Non-Operating Humidity Range: 5 to 90% RH; Operating Humidity Range: 20 to 80% RH
Fax Features ⁴	hp.com/support to download the latest software. Fax Memory: Up to 100 pages (black and white); Up to 8 pages (color); Auto Fax Reduction Supported: Yes; Auto-Redialing: Yes; Fax Delayed Sending: Yes; Distinctive Ring Detection Supported: Yes; Fax Forwarding Supported: Yes; Fax Phone TAM Interface Supported: Yes; Fax Polling Supported: Yes; Fax Telephone Mode Supported: Yes, Insul Barrier Supported: Yes, Fax Polling Supported: Yes; Fax Polling Support provided: Telephone Handset Supported: Yes; Fax Polling Support provided: Telephone Handset Supported: Yes; Fax Polling Support provided: Telephone Handset Supported: Yes	Security Management	SSL/TIS (HTTPS), LDAP authentication; optional HP and 3rd party authentication solutions (e.g. badge readers) IPP over TLS; WPA2-Enterprise vierce; 802.1 x wireless authentication (EAP-TLS, LEAP; and PEAP); Pre-Shared Key Authentication for Wireless (PSK); firewall, certificates configuration; Control panel lock; Password protect EWS; Junused protocol and service disablement; Syslog; Signed firmware; Administrator settings; native authentication and authorization access control, native color access control; configurable authentication time out; UPD PIN printing; Mopy mode via UPD PIN printing; Compatible with optional HP JetAdvantage Security Manager
Standard Connectivity	2 Hi-Speed USB 2.0 Host; 1 Hi-Speed USB 2.0 Device; 1 Ethernet 10/100 Base-TX network; 2 RJ-11 modem port/phone line; 802.11 b/g/n Station; 802.11 b/g Access Point	Accessories	HP PageWide Pro 500-sheet Paper Tray (D3Q23A); HP PageWide Pro 2x500-sheet Paper Tray and Stand (P0V04A)
Network Capabilities	Standard (built-in Ethernet and Wi-Fi 802.11b/g/n)	HP Service and Support Options	U8ZW6E - HP 2 year Next Business Day PageWide Pro X477 Hardware Support; U8ZW7E - HP 3 year
Wireless Capability	Yes		Next Business Day PageWide Pro X477 Hardware Support; U8ZW8E - HP 4 year Next Business Day PageWide Pro X477 Hardware Support; U8ZW9E - HP 5 year Next Business Day PageWide Pro X477
Mobile Printing Capability	HP ePrint, HP Mobile Apps, Google Cloud Print v2, Apple AirPrint™, Mopria-certified, Android Plug-in, Windows 8/10, Windows 10 Mobile, Chromebook	Hardware Support ; U8ZY4PE - HP 1 year Post Warranty Next Business Day PageWide Pro X477 Hardware Support	
Memory	Standard: 768 MB; Maximum: 768 MB	Learn more at	
Duty Cycle ⁷	Monthly, A4: Up to 50,000 pages	hp.com	
Recommended Monthly Page Volume ⁸	750 to 4500	np.com	
Media Types Supported	Plain paper (light, intermediate, mid-weight, heavy, extra heavy, prepunched, recycled, bond, other inkjet plain paper), photo (glossy, gloss, soft gloss, satin, matte, other inkjet photo), envelopes, labels, cards, specialty papers (glossy brochure, matte brochure, tri-fold brochure, Hagaki, greeting cards, other inkjet specialty paper)		
Media Weight Supported ¹⁰	Tray 1: 60 to 120 g/m² (plain paper); 125 to 300 g/m² (photo); 75 to 90 g/m² (envelope); 120 to 180 g/m² (brochure); 163 to 200 g/m² (card); Tray 2: 60 to 120 g/m² (plain paper); 125 to 250 g/m² (photo); 75 to 90 g/m² (envelope); 120 to 180 g/m² (brochure); 163 to 200 g/m² (card)		
Media Sizes Supported	Tray 1: Oficio; A4; A5; A6; B5 (JIS); B6 (JIS); 16K; 10 x 15 cm; L; Hagaki; envelopes (B5; C5; C6; DL; Chou #3; Chou #4); Tray 2: A4; A5; B5 (JIS); 16K; envelopes (DL; B5; C5; Chou #3)		

¹ With ink installed, no media in trays ² Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty. Power consumption in Sleep modes depends on customer network switch capability, user configuration and network activity. ³ Speed specifications have been updated to reflect current industry testing methods. ⁴ Based on standard ITU-T test image #1 at standard resolution. More complicated pages or higher resolution will take longer and use more memory. ⁵ ISO speeds measured using ISO/IEC 24734. Excludes first page or first set of ISO test pages. For details see https://px.com/qo/printerclaims ⁶ No heating or fusing warm up time required ⁷ Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups. ⁸ HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period. ¹⁰ All HP media listed as compatible with the printer in the HP DesignJet Printing Supplies Compatibility Guide, regardless of weight, may be used

